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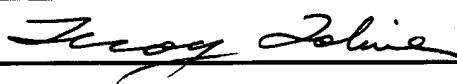
(to be used for all correspondence after initial filing)

		Application Number	09/833,219
		Filing Date	April 10, 2001
		First Named Inventor	Klinker et al.
		Art Unit	2662
		Examiner Name	Saba Tsegaye
Total Number of Pages in This Submission	17	Attorney Docket Number	52224/294510

ENCLOSURES (check all that apply)

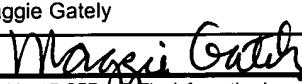
<input checked="" type="checkbox"/> Fee Transmittal Form <input checked="" type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input checked="" type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Statement of the Substance of the Interview
		Remarks

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Leroy M. Toliver	
Signature		
Date	October 13, 2004	

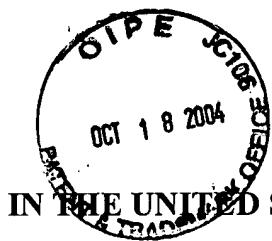
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Signature		Date	October 13, 2004

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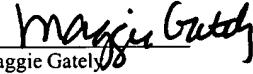
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Klinker, et al.) Art Unit: 2662
Serial No.: 09/833,219) Examiner: Saba Tsegaye
Filed: April 10, 2001)
For: System and Method to Assure Network)
Service Levels with Intelligent Routing)

Commissioner for Patents
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Maggie Gately

STATEMENT OF THE SUBSTANCE OF THE INTERVIEW

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

On September 21, 2004, a telephonic interview was conducted between Examiner Saba Tsegaye, Primary Examiner John Pezzlo, Brenda Holmes (Reg. No. 40,339), and Buddy Toliver (Reg. No. 50,409). During the interview the independent claims were discussed, as well as the distinctions between the claimed invention and the cited reference, U.S. Patent No. 6,400,681 to *Bertin et al.*

Statement of the Substance of the Interview
Ser. No. 09/833,219

No agreement was reached during the interview.

Respectfully submitted,



Leroy Toliver
Reg. No. 40,339

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